

Privacy Policy for Raffles Online Education

Effective Date: 27 Feb 2000

At Raffles Online Education, your privacy is important to us. This Privacy Policy outlines how we collect, use, and protect your personal information when you interact with our services.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, billing information, etc., when you register for courses or contact us.
- **Usage Data:** Information about how you use our website, including IP address, browser type, and access times.

2. How We Use Your Information

We use your information for the following purposes:

- To process payments and provide course access.
- To send important updates, such as exam reminders and course details.
- To improve our services and customize your experience.
- To comply with legal and regulatory requirements.

3. How We Protect Your Information

We implement industry-standard security measures to safeguard your information. However, no online system is entirely secure, and we encourage you to take precautions to protect your data.

4. Sharing Your Information

We do not sell, rent, or share your personal information with third parties, except in the following circumstances:

- When required by law.
- To trusted service providers who assist us in delivering our services.

5. Your Rights

You have the right to:

- Access and request a copy of your personal information.
- Request corrections to inaccurate information.
- Request deletion of your data, subject to legal obligations.

6. Cookies and Tracking Technologies

Our website may use cookies to enhance your browsing experience. You can manage your cookie preferences through your browser settings.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their content or privacy practices.

8. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be reflected on this page with an updated effective date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us:

- **Email:** enquiry@rafflesrole.com
- **Phone:** +65 9052 7888
- **Address:** 10 Collyer Quay #37-00 Ocean Financial Centre Singapore 049315